

Growatt 10 years Service Commitment Certificate

(Recording for Growatt free 10 years Warranty Extension)

Congratulations!

You have successfully registered the free 10 years warranty extension, the warranty period starts from 28/11/2020 to 28/11/2030. Here is your service commitment certificate. The certificate is specially applying to the product you had submitted during the free warranty extension process.

Here are the warranted product details (generated automatically):

HMG2A370CD	HMG2A3809F	HMG2A3801J	JZD5A2806V
HMG2A370C9	HMG2A3809E	HMG2A3801H	JZD5A2806Q
HMG2A370BX	HMG2A3809D	HMG2A3801F	JZD5A2806L
HMG2A370BW	HMG2A3809C	HMG2A3801D	JZD5A2806E
HMG2A370BV	HMG2A3808N	HMG2A3801C	JZD5A2806D
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HMG2A370BT	HMG2A3807W	HMG2A3800Z	JZD5A2806A
HMG2A370BS	HMG2A3807J	HMG2A3800W	JZD5A28069
HMG2A370BR	HMG2A3807F	HMG2A3800L	JZD5A28060
HMG2A370BQ	HMG2A38076	HMG2A3800H	JZD5A2805V
HMG2A370BP	HMG2A38071	HMG2A34130	JZD5A2805P
HMG2A370BK	HMG2A38070	HMG2A3412W	JZD5A2805N
HMG2A370BH	HMG2A3806T	HMG2A3412U	JZD5A2805K
HMG2A370BG	HMG2A3806M	HMG2A34122	JZD5A2803K
HMG2A370BE	HMG2A3805W	HMG2A3411Y	JZD5A2803D
HMG2A370BB	HMG2A3801U	HMG2A3411V	JZD5A28036
HMG2A370BA	HMG2A3801B	HMG2A3411G	JZD5A28035
HMG2A370B9	HMG2A3801A	HMG2A3411D	JZD5A28030
HMG2A370B8	HMG2A370UQ	HMG2A3411B	JZD5A2802Y
HMG2A370B7	HMG2A370TR	HMG2A3411A	JZD5A2802X
HMG2A370B6	HMG2A370LW	HMG2A34119	JZD5A28017
HMG2A370B5	HMG2A370LD	HMG2A34118	JZD5A28016
HMG2A370B4	HMG2A370KX	HMG2A34117	JZD5A3508P
HMG2A370B3	HMG2A370JG	HMG2A34116	JZD5A3507M
HMG2A370B2	HMG2A370J8	HMG2A34114	JZD5A3501B
HMG2A370AZ	HMG2A370H6	HMG2A34113	JZD5A3308U
HMG2A370AY	HMG2A3805U	HMG2A34112	JZD5A3308C
HMG2A370AX	HMG2A3805R	HMG2A34110	JZD5A33085
HMG2A370AW	HMG2A3805Q	HMG2A3410Z	JZD5A3306P
HMG2A370AV	HMG2A3805P	HMG2A3410X	JZD5A3306N

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HMG2A370AU	HMG2A3801E	HMG2A3410W	JZD5A3306M
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HMG2A380BT	HMG2A3801W	HMG2A3412Z	JZD5A3505E
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JZD5A35038	JZD5A3503E	JZD5A35047	JZD5A35046
JZD5A3501G	JZD5A35039		

Please note, you have agreed & ensure all the information provided are correctly, real and effective, otherwise, Growatt is authorized not to admit service in the extension period. Especially for any incorrect product information, incorrect end user/consumer information, incorrect installation address, would void the extension warranty.

Terms & Conditions.

For the inverter with this certificate, you receive a non-transferable extension warranty commitment valid for 10 years (5 years standard factory warranty, plus 5 years free extension of Growatt service commitment) from the date of installation and no more than ten and a half years from the delivery date from Growatt New Energy Technology Co., Ltd.

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This commitment includes defects of design, components and manufacturing. Excluded from warranties are damaging or represents due to:

- **Installation address is NOT in its original selling country.**
- Breaking the product seal (opening the casing) without approval;
- Transport damage, or other kind of physical damage, example, damage from falls;
- Failure to observe the user manual, the installation guide, and the maintenance regulations;
- Unauthorized Modifications, changes, or attempted repairs;
- Incorrect installation or commissioning, incorrect use or inappropriate operation;

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- Insufficient ventilation of the device; Installation under the direct sun light.
- Failure to observe the applicable safety regulations;
- Defects or non-conformities which are caused by normal wear and tear,
- Force majeure and any other such defects caused by external influences including unusual physical or electrical stress (power failure surges, lightning, flood, fire, storm, accidental breakage);

The warranty/commitment does not apply if the obligations and exclusions described above are not complied or not observed.

Warranty/Commitment condition

A warranty case occurs when the inverter shows a malfunction which no longer enables the intended use.

If a device becomes defective during the agreed Growatt factory warranty period and provided that it will not be impossible or unreasonable, the device will be, as selected at the discretion of Growatt:

- repaired by Growatt, or
- repaired on-site, or
- exchange for a replacement device of equivalent value according to the model and age.

In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device. In this case, you do not receive a new warranty card or certificate since your entitlement is documented at Growatt.

In any event, a replacement or repair shall not justify the renewal or new beginning of the warranty period. In the event of the warranted device model is not available in the market anymore, then Growatt, it's eligible to at its own discretion, replace it with different kind of product with equivalent functions and performances

In any event, the installation of the inverter for customer shall be completed within 6 (SIX) months from the date of delivery from Growatt factory.

Excessiveness in the meaning above exists in particular if the cost of the measures for Growatt would be unreasonable

- in view of the value that the device would have without the defect,
- taking into account the significance of the defect, and
- after consideration of alternative workaround possibilities that Growatt customers could revert to without significant inconvenience.

In addition, in the latter 5 years, there is only a service commitment applying to the above listed product. Growatt have the exclusive right to determine how to carry out the service for the remained period. In case Growatt provide replacement for customers, Growatt are not responsible for any other sorts of costs during the service procedure in that period, including (but not limited to) logistics fare, labor cost, freight cost, any kind of compensation. Also the replacement may have a little flaw on its surface, and the warranty excludes any general defects, if inverter is still generating power to grid.

All other claims are excluded. IN NO EVENT SHALL GROWATT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER FOR ANY REASON (INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF USE, LOSS OF EQUIPMENT OR LOSS OF REVENUES) , REGARDLESS OF THE LEGAL THEORY ON WHICH ANY SUCH CLAIM MAY BE MADE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Claims that go beyond to get a warranty replacement, in particular claims for compensation for direct or indirect losses including (but not limited to) labor cost and other kind of expenditures for carrying out the warranty, logistics fees, loss of electricity profits, etc, are also not covered by this warranty.

Warranty Claim documents

Please report the defective device to your supplier with the required documents. The warranty shall be performed if all of the following conditions are met:

- ☛ The Warranty Claim Form provided by Growatt was fully filled and signed or stamped.
- ☛ The 10 years warranty certificate been filed in, and present in its original form.
- ☛ The original purchase & installation invoice of the device provided, indicating the date of purchase or installation.
- ☛ Growatt's user manual provided with the device has been followed.
- ☛ The device has consistently been used as intended at all times.
- ☛ And the warranty condition is not affected by the Exclusion of Warranty stated above.

Please store the commitment certificate in a safe place together with the original purchasing & installation invoice, and other related materials for the warranted device. To determine the warranty entitlement, please submit copies of the warranty claim documents listed in above. Otherwise, Growatt is entitled to refuse warranty services.

Applicable Law

All claims arising from or in connection with this warranty are subject to laws of People's Republic of China. ShenZhen, China is

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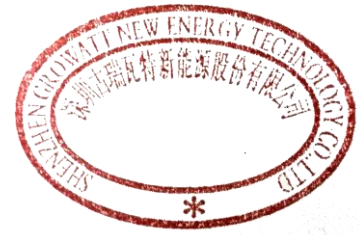
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the exclusive place of jurisdiction for all disputes arising from or in connection with this warranty.
Please note Growatt reserve the ultimate explanation right on this commitment certificate.

GRT-CS-INV-1710



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