

Growatt 10 years Service Commitment Certificate

(Recording for Growatt free 10 years Warranty Extension)

Congratulations!

You have successfully registered the free 10 years warranty extension, the warranty period starts from 11/12/2020 to 11/12/2030. Here is your service commitment certificate. The certificate is specially applying to the product you had submitted during the free warranty extension process.

Here are the warranted product details (generated automatically):

PYE2A4105W	HMG3A4818Y	HMG2A3605A	HMG2A3704Y	HMG2A3806X
PYE2A4105U	HMG3A4818X	HMG2A36059	HMG2A3704T	HMG2A3806W
PYE2A4105S	HMG3A4818W	HMG2A36058	HMG2A3704K	HMG2A3806R
PYE2A4105G	HMG3A4818U	HMG2A36057	HMG2A3703L	HMG2A3806P
PYE2A4105C	XUD7A160E7	HMG2A36056	HMG2A3703J	HMG2A3806J
PYE2A41058	XUD7A160E1	HMG2A36053	HMG2A3703H	HMG2A3806E
PYE2A41055	XUD7A160E0	HMG2A36024	HMG2A3703G	HMG2A3806B
PYE2A41052	XUD7A160DF	HMG2A3601W	HMG2A3703B	HMG2A38062
PYE2A41051	XUD7A160DE	HMG2A3601E	HMG2A3702X	HMG2A38061
PYE2A4104P	XUD7A160DD	HMG2A36012	HMG2A37028	HMG2A3805Y
PYE2A4103R	XUD7A160D5	HMG2A3600N	HMG2A37027	HMG2A3805X
PYE2A4103N	XUD7A160D4	HMG2A3600A	HMG2A37024	HMG2A370TA
PYE2A4103L	XUD7A160A9	HMG2A380D9	HMG2A37023	HMG2A370PY
PYE2A4103E	XUD7A1609E	HMG2A380CK	HMG2A3701W	HMG2A370PN
PYE2A4102N	XUD7A1609B	HMG2A380CC	HMG2A37006	HMG2A370PH
PYE2A4102M	XUD7A1609A	HMG2A380BU	HMG2A37003	HMG2A370NA
PYE2A4102E	XUD7A16099	HMG2A380B6	HMG2A370V8	HMG2A370N3
PYE2A4102D	XUD7A16098	HMG2A380AG	HMG2A370V4	HMG2A370MH
PYE2A4102B	XUD7A16096	HMG2A380AF	HMG2A370UX	HMG2A370L9
PYE2A4102A	XUD7A16095	HMG2A380AE	HMG2A370UU	HMG2A370KY
PYE2A4101Y	XUD7A16094	HMG2A380AD	HMG2A370U2	HMG2A380D3
PYE2A4101U	XUD7A16093	HMG2A380AB	HMG2A370TX	HMG2A380D1
PYE2A4101N	XUD7A16081	HMG2A380A9	HMG2A370TT	HMG2A370M5
PYE2A4101M	XUD7A1607A	HMG2A380A8	HMG2A370TQ	HMG2A370K7
PYE2A4101E	JZD6A4500E	HMG2A380A6	HMG2A370TL	HMG2A370JD
PYE2A4101D	JZD6A3703V	HMG2A380A5	HMG2A370TK	HMG2A370GD
PYE2A4101B	JZD6A4006D	HMG2A380A4	HMG2A370TJ	HMG2A370F5
PYE2A41016	JZD6A40069	HMG2A380A3	HMG2A370TH	HMG2A3605U
PYE2A41015	JZD6A40066	HMG2A3809X	HMG2A370TE	HMG2A3605T
PYE2A41014	JZD6A40065	HMG2A3809H	HMG2A370TD	HMG2A3605S

GROWATT NEW ENERGY TECHNOLOGY CO.,LTD

T + 86 755 2951 5888

E info@ginverter.com

Building B, Jiayu Industrial Zone, #28 Guanghui Road,

F + 86 755 2747 2131

W www.growatt.com

Longteng Community, Shiyan, Baoan District,

Shenzhen, P.R. China

PYE2A4100Z	JZD6A40064	HMG2A3809B	HMG2A370T2	HMG2A3605R
PYE2A4100U	JZD6A40063	HMG2A38097	HMG2A370SQ	HMG2A3605P
PYE2A4100S	JZD6A40061	HMG2A38092	HMG2A370SA	HMG2A3605H
PYE2A4100P	JZD6A40060	HMG2A38090	HMG2A370S8	HMG2A3605G
PYE2A4100N	JZD6A4005M	HMG2A38084	HMG2A370PV	HMG2A3605D
PYE2A4100J	JZD6A40056	HMG2A38081	HMG2A370PQ	HMG2A3605C
PYE2A4100H	JZD6A4004V	HMG2A38080	HMG2A370PP	HMG2A3605B
PYE2A4100E	JZD6A4004L	HMG2A3807Z	HMG2A370PJ	JZD6A4002F
PYE2A41002	JZD6A4004D	HMG2A3807Q	HMG2A370PA	JZD6A4001S
PYE2A36022	JZD6A4004B	HMG2A3807B	HMG2A370P8	JZD6A4001Q
PYE2A3601V	JZD6A4003H	HMG2A3807A	HMG2A370P4	JZD6A4001M
PYE2A3600S	JZD6A4003D	HMG2A38079	HMG2A370P1	JZD6A4001H
PYE2A3602L	JZD6A40030	HMG2A38068	HMG2A370P0	JZD6A4001F
PYE2A3602G	JZD6A40029	HMG2A38066	HMG2A370NY	JZD6A40017
PYE2A3601N	JZD6A40028	HMG2A38065	HMG2A370NW	JZD6A4000Z
PYE2A36017	JZD6A40023	HMG2A38064	HMG2A370NL	JZD6A4000V
PYE2A3600F	JZD6A40021	HMG2A38063	HMG2A370NG	JZD6A40005
PYE2A36009	JZD6A4001Z	HMG2A3805Z	HMG2A370NF	HMG2A3706R
PYE2A36002	JZD6A4001Y	HMG2A370UT	HMG2A370NE	HMG2A3706J
PYE2A3604K	JZD6A4001L	HMG2A370T9	HMG2A370ND	HMG2A3706E
HMG2A3606V	JZD6A4001K	HMG2A370N8	HMG2A370N0	HMG2A3706C
HMG2A3606T	JZD6A4001J	HMG2A370MJ	HMG2A370MT	HMG2A37063
HMG2A3606S	JZD6A4001C	HMG2A370M9	HMG2A370MQ	HMG2A37062
HMG2A3606R	JZD5A3505X	HMG2A370L0	HMG2A370ML	HMG2A3705L
HMG2A3606Q	JZD6A4502W	HMG2A370DU	HMG2A370LA	HMG2A3705H
HMG2A3606N	JZD6A4007B	HMG2A370DR	HMG2A370KQ	HMG2A3705C
HMG2A3606M	JZD6A40079	HMG2A370D9	HMG2A370JR	HMG2A37059
HMG2A3606L	JZD6A4006N	HMG2A370D1	HMG2A370JB	HMG2A380A7
HMG2A3606J	JZD6A4006K	HMG2A3709Y	HMG2A380DE	HMG2A3808R
HMG2A3606H	JZD6A4006J	HMG2A3708P	HMG2A380DD	HMG2A3808Q
HMG2A36065	JZD6A4005S	HMG2A37077	HMG2A380D2	HMG2A3808M
HMG2A36064	JZD6A4005R	HMG2A37076	HMG2A380CY	HMG2A3808L
HMG2A36063	JZD6A40050	HMG2A37075	HMG2A380CX	HMG2A38089
HMG2A36062	JZD6A4004A	HMG2A37073	HMG2A380CW	HMG2A3807M
HMG2A36060	JZD6A4003G	HMG2A37072	HMG2A380CV	HMG2A3807E
HMG2A3605Z	JZD6A4003E	HMG2A37070	HMG2A380CU	HMG2A38074
HMG2A3605Y	JZD6A40032	HMG2A3706Z	HMG2A380BQ	HMG2A38073
HMG2A3605X	JZD6A4002X	HMG2A3706W	HMG2A380AK	
HMG2A3605V	JZD6A4002V	HMG2A3706T	HMG2A380AJ	

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Please note, you have agreed & ensure all the information provided are correctly, real and effective, otherwise, Growatt is authorized not to admit service in the extension period. Especially for any incorrect product information, incorrect end user/consumer information, incorrect installation address, would void the extension warranty.

Terms & Conditions.

For the inverter with this certificate, you receive a non-transferable extension warranty commitment valid for 10 years (5 years standard factory warranty, plus 5 years free extension of Growatt service commitment) from the date of installation and no more than ten and a half years from the delivery date from Growatt New Energy Technology Co., Ltd.

This commitment includes defects of design, components and manufacturing. Excluded from warranties are damaging or represents due to:

- **Installation address is NOT in its original selling country.**
- Breaking the product seal (opening the casing) without approval;
- Transport damage, or other kind of physical damage, example, damage from falls;
- Failure to observe the user manual, the installation guide, and the maintenance regulations;
- Unauthorized Modifications, changes, or attempted repairs;
- Incorrect installation or commissioning, incorrect use or inappropriate operation;
- Insufficient ventilation of the device; Installation under the direct sun light.
- Failure to observe the applicable safety regulations;
- Defects or non-conformities which are caused by normal wear and tear,
- Force majeure and any other such defects caused by external influences including unusual physical or electrical stress (power failure surges, lightning, flood, fire, storm, accidental breakage);

The warranty/commitment does not apply if the obligations and exclusions described above are not complied or not observed.

Warranty/Commitment condition

A warranty case occurs when the inverter shows a malfunction which no longer enables the intended use.

If a device becomes defective during the agreed Growatt factory warranty period and provided that it will not be impossible or unreasonable, the device will be, as selected at the discretion of Growatt:

- repaired by Growatt, or
- repaired on-site, or
- exchange for a replacement device of equivalent value according to the model and age.

In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device. In this case, you do not receive a new warranty card or certificate since your entitlement is documented at Growatt.

In any event, a replacement or repair shall not justify the renewal or new beginning of the warranty period. In the event of the warranted device model is not available in the market anymore, then Growatt, it's eligible to at its own discretion, replace it with different kind of product with equivalent functions and performances

In any event, the installation of the inverter for customer shall be completed within 6 (SIX) months from the date of delivery from Growatt factory.

Excessiveness in the meaning above exists in particular if the cost of the measures for Growatt would be unreasonable

- in view of the value that the device would have without the defect,
- taking into account the significance of the defect, and
- after consideration of alternative workaround possibilities that Growatt customers could revert to without significant inconvenience.

In addition, in the latter 5 years, there is only a service commitment applying to the above listed product. Growatt have the exclusive right to determine how to carry out the service for the remained period. In case Growatt provide replacement for customers, Growatt are not responsible for any other sorts of costs during the service procedure in that period, including (but not limited to) logistics fare, labor cost, freight cost, any kind of compensation. Also the replacement may have a little flaw on its surface, and the warranty excludes any general defects, if inverter is still generating power to grid.

All other claims are excluded. IN NO EVENT SHALL GROWATT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER FOR ANY REASON (INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF USE, LOSS OF EQUIPMENT OR LOSS OF REVENUES) , REGARDLESS OF THE LEGAL THEORY ON WHICH ANY SUCH CLAIM MAY BE MADE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Claims that go beyond to get a warranty replacement, in particular claims for compensation for direct or indirect losses including

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(but not limited to) labor cost and other kind of expenditures for carrying out the warranty, logistics fees, loss of electricity profits, etc, are also not covered by this warranty.

Warranty Claim documents

Please report the defective device to your supplier with the required documents. The warranty shall be performed if all of the following conditions are met:

- ☛ The Warranty Claim Form provided by Growatt was fully filled and signed or stamped.
- ☛ The 10 years warranty certificate been filed in, and present in its original form.
- ☛ The original purchase & installation invoice of the device provided, indicating the date of purchase or installation.
- ☛ Growatt's user manual provided with the device has been followed.
- ☛ The device has consistently been used as intended at all times.
- ☛ And the warranty condition is not affected by the Exclusion of Warranty stated above.

Please store the commitment certificate in a safe place together with the original purchasing & installation invoice, and other related materials for the warranted device. To determine the warranty entitlement, please submit copies of the warranty claim documents listed in above. Otherwise, Growatt is entitled to refuse warranty services.

Applicable Law

All claims arising from or in connection with this warranty are subject to laws of People's Republic of China. ShenZhen, China is the exclusive place of jurisdiction for all disputes arising from or in connection with this warranty.

Please note Growatt reserve the ultimate explanation right on this commitment certificate.

GRT-CS-INV-1710



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